



GE  
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**IMPORTANT SAFETY RECALL**

Recipient name  
Recipient title  
Recipient address  
Recipient address

February 18, 2010

Dear **NAME**:

In cooperation with the U.S. Consumer Product Safety Commission, GE Sensing & Inspection Technologies and **DISTRIBUTOR NAME** are notifying customers that GE will be voluntarily replacing all Telaire T5010, T5010-C, T5011, T5011-C, T8010, T8010-C, T8011, and T8011-C CO<sub>2</sub> sensors to eliminate a possible fire hazard.

**What happened:** GE has learned of three overheating and smoking incidents involving these models manufactured between 2000 and 2005.

**What to do:** GE is conducting a formal replacement program. GE will offer free replacement Telaire CO<sub>2</sub> sensors and requests the return of all existing sensors to GE. If you have Telaire CO<sub>2</sub> sensors included in the replacement program, you should contact GE immediately U.S. Toll-free at +1 877-243-5086 (Toll +1 814-834-5699) or visit [www.gesensing.com](http://www.gesensing.com) to schedule a free replacement. Additionally, customers should monitor the sensors every two weeks. If a sensor installed in the field is not operating properly, you are advised to disable the sensor.

You can find instructions for identifying whether you possess a Telaire CO<sub>2</sub> sensor included in the replacement program, how to obtain a replacement sensor, and whether you may continue to use sensors while awaiting replacement sensors on the "Recall Information" page at [www.gesensing.com](http://www.gesensing.com).

We apologize for any inconvenience. Thank you for your immediate attention to this matter and for facilitating the replacement of these sensors. The safety of our customers is our highest priority.

Sincerely,

Kermit Hoffman  
GM Advanced Sensors  
GE Sensing and Inspection Technologies