



GE
Sensing & Inspection Technologies

IMPORTANT SAFETY RECALL

Recipient name
Recipient title
Recipient address
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February 18, 2010

Dear **NAME**:

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), GE Sensing & Inspection Technologies is notifying distributors and customers that we will be replacing all Telaire T5010, T5010-C, T5011, T5011-C, T8010, T8010-C, T8011, and T8011-C CO₂ sensors to eliminate a possible fire hazard. We urge you to participate in this voluntary replacement program to help protect the safety of your customers.

What happened: GE has learned of three incidents in which a cracked capacitor caused these models, manufactured between 2000 and 2005, to overheat and smoke.

What to do: If you have customers with a Telaire CO₂ sensor included in the replacement program, please immediately inform all your customers that the sensors need to be replaced. If you require help contacting these customers, GE will provide support. Types of support include sending letters directly to the customers on your behalf, or other means of assistance. Direct consumer notification is a requirement of the negotiated Corrective Action Plan (CAP).

GE is conducting a formal replacement program. GE will offer free replacement Telaire CO₂ sensors and requests the return of all existing sensors to GE. To facilitate this replacement, enclosed is a sample letter that you may use to send to your customers. Notification to these customers is imperative, and GE asks that you contact your customers directly as soon as possible. Please maintain records of those contacted in connection with this recall, as the CPSC will request this information in the near future for recall effectiveness monitoring purposes.

In addition, GE needs your support to encourage these customers to monitor their CO₂ sensors every two weeks. Customers should call U.S. Toll-free at +1 877 243 5086 (Toll +1 814-834-5699) or visit the "Recall Information" page at www.gesensing.com to determine whether they possess Telaire CO₂ sensors included in this recall. Customers who determine that they possess a recalled sensor should call GE to arrange for a free replacement sensor. Customers can find instructions for identifying whether they possess a Telaire CO₂ sensor included in the replacement program, how to obtain a replacement sensor, and whether they may continue to use sensors while awaiting their replacement sensors on the "Recall Information" page at www.gesensing.com. If a sensor included in the replacement program is not operating properly in the field, the customer is advised to disable the sensor by following the instructions located at www.gesensing.com.

We apologize for any inconvenience. Thank you for your immediate attention to this matter and for facilitating the replacement of these sensors. The safety of our customers is our highest priority.

Sincerely,

Kermit Hoffman
GM Advanced Sensors
GE Sensing and Inspection Technologies